

Approved by: MD Date: 01/11/2016 Revision: D	ASM QUALITY CERTIFICATION P. O. Box: 231014, Dubai, UAE Quality Procedure Manual	 ASM Quality Certification <small>Training, Auditing & Certification in Management Systems</small>
No: ASM/Anx12/Re D/01/11/2016	CERTIFICATION POLICY	

ASM QUALITY CERTIFICATION, Dubai, UAE, shall be maintaining the principles set by ISO 22003: 2013 and ISO 17021: 2015 standards in all the certification assessments and shall comply with all the defined procedures. Complete Confidentiality, Integrity and Availability (CIA) of the information of the client organization shall be maintain along with strict professional and impartiality & unbiased approach in assessing, factual based judgments in decisions for certifications or denial, in guidance with the advisory board. ASM Quality Certification shall also ensure that all the personnel involved in certification process are competent as per defined levels, and all operational controls shall be in place for building up the confidence in ASMQC's certifications, and focus on continual improvement in competencies and procedures to enhance judgmental skills.

ASM Quality Certification shall be responsible for, and retain authority for, its decisions relating to certification, including the granting, maintaining, renewing, extending, reducing, suspending and withdrawing of certification. ASM Quality Certification understands the importance of impartiality in carrying out its management system certification activities manages conflict of interest and ensures the objectivity of its management system certification activities.

ASM Quality control undertakes to not certify another certification body for its management system certification activities, will not offer internal audits to its clients, management systems consultancy to its clients and also that it will not offer certification service any clients to whom it has carried out any consultancy work to prevent any conflict of interest situation and be totally impartial in certification activities.

ASMQC shall ensure that the person or committee making decision for certification or recertification is different from those carrying out audit to maintain high standards of impartiality. ASM Quality Certification shall make available and use equipment and facilities that ensure the secure handling of confidential information and inform its clients when confidential information is made available to other bodies. All complaints and appeals will be handled by neutral personnel and ASMQC will ensure that it is held responsible for all decisions at all levels of the appeals-handling process.

ASMQC shall not outsource its certification activities to management system consultancy organization (including FSMS), as this poses an unacceptable threat to the impartiality to ASMQC. All conflict of interest situations will be analyzed and neutralized with required action by the management.

This policy document of ASM Quality Certification will be publicly accessible at all times through print and electronic media. This document and the management systems will be revised every year and updated.

Date:

MANAGING DIRECTOR
ASM Quality Certification